

FUNERAL SERVICES PRICE LIST

(current as at 25 February 2024)

Our services are provided in three (3) main parts:

- 1) <u>Transfer into our care</u>: after the passing of your loved one. Includes arranging and providing safe and dignified travel from the place of death in our region, or from the Horn Island Airport to the Thursday Island Hospital Mortuary (see heading **TRANSFER INTO OUR CARE**)
- 2) <u>Mortuary care</u>: providing ongoing care and culturally sensitive practices so that your loved one is prepared for final farewells (see heading **MORTUARY CARE**), and
- 3) <u>Professional fees</u>: providing advice and assistance to families for funeral and travel arrangements for smooth, safe, and culturally appropriate coordinated service (see heading **PROFESSIONAL FEES**).

Please contact WIFS if you require further assistance or explanation. For operational services phone Barry Williams our Funeral Director on 0499 320 990. For administration matters phone Allen G. Reid on 0417 009 980.

1. TRANSFER INTO OUR CARE

Wherever your loved one passes away, we arrange culturally appropriate transfer into our care. We will personally attend to your funeral requirements to ensure a safe and dignified transfer from any location within our region, or from outside our region, to the mortuary facilities at the Thursday Island Hospital.

<u>Important Note</u>: if your loved one is coming from another region into our WIFS region, known as repatriation, families pay service fees to the funeral company who starts the repatriation journey <u>plus</u> service fee payments to WIFS when your loved one enters our region. WIFS appreciates the additional financial burden placed on families and will work with families to find savings. See **PROFESSIONAL FEES** for more details.

Transfer Into Our Care is a 24-hour service for a loved one who passes away on Thursday Island. From other locations outside our region to Thursday Island, transfer is arranged according to sea and road transport timetables and weather conditions.

Α	Transfer into our care from place of death on Thursday Island with hearse transport to the	\$1,845.00
	Thursday Island Morgue. This fee does not apply to deaths in Thursday Island Hospital.	
В	Transfer into our care on arrival by plane at Horn Island Airport, including hearse transport	\$2,085.00
	on Thursday Island. Road and sea transport costs by local providers from Horn Island airport	
	to Thursday Island jetty are additional and any charges will be at the supplier's price.	
С	Transfer into our care requiring the presence of our Funeral Director from place of death on	\$2,340.00
	an inner island including Horn, Hammond, and Prince of Wales with hearse transport on	
	Thursday Island. Road and sea transport costs by local providers to Thursday Island jetty are	
	additional and any charges will be at the supplier's price.	
D	Transfer into our care from place of death on the outer islands requiring the presence of our	\$2,750.00
	Funeral Director. Road and sea transport costs by local providers from airport to airport to	
	Thursday Island are additional costs.	
Ε	An after-hours fee applies to transfers between the hours of 7:00 pm and 7:00 am Monday	\$550.00
	to Friday, and anytime on weekends and Public Holidays.	
F	Retrieval from a hazardous situation requiring the presence of our Funeral Director, costs	By Location and
	depend on the degree of workplace health and safety risk and danger.	Situation

2. MORTUARY CARE

Thursday Island Hospital Mortuary is owned by the Torres and Cape Hospital and Health Service. WIFS does not charge rental costs for the deceased to stay in the Thursday Island Hospital Mortuary. However, WIFS cares for your loved one at the Thursday Island Hospital Mortuary for the time they are there with regular monitoring and female-forfemale culturally sensitive care. Costs include final preparation of the deceased for the funeral day.

Α	Mortuary care provided by our Funeral Director is \$110 per day for the first 6-days, and if care	
	is longer, then from 7-30 days mortuary care fees are capped at \$750.	
В	Mortuary care that requires care for longer than 30 days, an additional cost of \$35 per day will	As applicable
	apply from day 31.	
С	Refrigeration plate – not used.	\$0
D	Embalming Service.	Not Available
Е	Storage costs do not apply at Thursday Island General Hospital Mortuary.	\$0

3. PROFESSIONAL FEES

WIFS Professional Fees covers the full-service management of the funeral and burial that takes place <u>inside</u> our region. To avoid confusion, WIFS deals only with the designated *Marigeth* or the *Authorised Person* to provide expertise and care, so all administrative and legal requirements are met.

All our Professional fees include operational and technical advice and assistance from our Funeral Director and administration staff from the time of passing until burial and associated paperwork is completed.

The Professional fees below are based on an adult funeral service held on a weekday. Additional costs for Saturday funerals will apply.

	42.000.00
·	\$2,990.00
_	
, , , , , , , , , , , , , , , , , , , ,	
Hearse transport	\$750.00
For a funeral service on Thursday Island from mortuary, to funeral service, and on to Thursday	
Island Cemetery.	
Repatriation	\$4,025.00
Arranging repatriation to another location in WIFS region, or Cairns for cremation, includes all	
costs for preparation and hearse transport from Thursday Island mortuary to Thursday Island	
jetty. Sea and road transport costs on Horn Island are additional and as per supplier's charge.	
Coffin additional fee.	
Cremation	\$4,025.00
WIFS does not provide cremation services but coordinates arrangements with crematoriums in	
Cairns or other regions chosen by families and arranges transfer (see item C above). Coffin and	
transport by ferry and air are additional costs.	
Funeral service on Horn, Hammond, and Prince of Wales islands	\$4,025.00
Costs includes hearse transport on Thursday Island. Sea and road transport costs for these	
islands are additional and as per supplier's charge. Does not include burial plot fees.	
Burial plot at Thursday Island Cemetery	\$1,196.00
WIFS or families arranges burial plots with Torres Shire Council, but families negotiate with	
Council for the location of the burial plot. As per Torres Shire Council costs.	
Church or Funeral Service Venue	As Per
Families are responsible for organizing the funeral service venues, requirements, and payments.	Supplier
WIFS does not charge for church or religious ministers, or celebrants.	
	Repatriation Arranging repatriation to another location in WIFS region, or Cairns for cremation, includes all costs for preparation and hearse transport from Thursday Island mortuary to Thursday Island jetty. Sea and road transport costs on Horn Island are additional and as per supplier's charge. Coffin additional fee. Cremation WIFS does not provide cremation services but coordinates arrangements with crematoriums in Cairns or other regions chosen by families and arranges transfer (see item C above). Coffin and transport by ferry and air are additional costs. Funeral service on Horn, Hammond, and Prince of Wales islands Costs includes hearse transport on Thursday Island. Sea and road transport costs for these islands are additional and as per supplier's charge. Does not include burial plot fees. Burial plot at Thursday Island Cemetery WIFS or families arranges burial plots with Torres Shire Council, but families negotiate with Council for the location of the burial plot. As per Torres Shire Council costs. Church or Funeral Service Venue Families are responsible for organizing the funeral service venues, requirements, and payments.

Н	Weekend and or public holiday funeral service	\$600.00
	Charges apply for our Funeral Director to be in attendance where required.	
ı	Additional transport costs	As Per
	Additional costs may apply including air sea and road transport. All costs are only those charged	Supplier
	by the service provider. These will be added as a separate item on our invoice.	

<u>Important Note</u>: when loved ones return home from another region, families face two service fees for repatriation to our region, which includes:

- the first set of service fees is to the funeral company in the region where a loved one has passed away,
- 2. the second set of service fees is for costs to WIFS to finalize repatriation and burial.

Sometimes, for logistical reasons beyond our control, in a repatriation across more than two regions with more funeral companies involved, families may face additional service fees to the funeral company in that region. For example, if airline flights do not line up and the loved one stays overnight in a region. WIFS will do all it can to help families in these circumstances. Our staff are available from the time your loved one passes, through to their final resting.

COFFINS AND CASKETS

WIFS can personalise coffins with your choice of artwork and or totems including Expression Coffins. All coffins come complete with gold or silver fittings including handles. Our Funeral Director assists families with the most appropriate coffin or casket for your circumstances. WIFS has a range of coffins priced from \$3,300 and cover a wide range of preferences and budgets.

Viewing

Family viewing of your loved one in the Mortuary for a period of up to 1-hour on Monday	No Cost
to Friday, during business hours, with WIFS Funeral Director in attendance.	
Family viewing of your loved one in the Mortuary for longer than 1-hour on Monday to	\$70.00
Friday during business hours, with WIFS Funeral Director in attendance, \$70 per hour for	
each hour after the first hour.	
Residential home visit and viewing, depending on conditions, on the day of the funeral for	\$770.00
up to 1 hour with our Funeral Director in attendance.	

Children and Infant Funerals

Fees include transfer into our care, mortuary care, white blue or pink painted coffins (prices to be advised) and our professional fees.

0 to 12 months	\$3,500.00	6 to 12 years	\$3,950.00
1 to 5 years	\$3,700.00	13 to 17 years	\$4,250.00

Cremation

WIFS recognizes some families and cultural groups prefer cremation to burial for their loved one. WIFS does not have, nor does it know of, an operating crematorium in the region but can arrange with crematorium operators in Cairns or elsewhere in southern regions for cremation services. Families are welcome to make their own arrangements to suit their preferences. Prices vary significantly depending on the supplier.

BASIC PACKAGES - MONDAY TO FRIDAY - DURING BUSINESS HOURS

Passing on Thursday Island with Funeral Service held on Thursday Island: Mon-Fri \$10,830

Includes:

- Transfer into our care
- Respectful mortuary care and preparation for the funeral service and burial
- Trent Dover Standard coffin
- Professional Fees
- Hearse transport
- Burial plot at Thursday Island Cemetery¹
- Death Registration Application
- A fee reduction of \$1,845 where passing occurs in the Thursday Island hospital

Passing on Thursday Island with Funeral Service held on inner island group or NPA: Mon-Fri \$9,920

Includes:

- Transfer into our care
- Respectful mortuary care and preparation for travel to the final destination
- Trent Dover Standard coffin
- Professional Fees with hearse transport to Thursday Island jetty²
- Accompanied transfer to Horn Island airport³
- Death Registration Application
- A fee reduction of \$1,845 where passing occurs in the Thursday Island hospital
- Burial plot fees are not included if families choose to organise and pay fees separately to Torres Shire Council.
- ² Ferry costs beyond Thursday Island jetty are additional, as charged by the supplier.
- If transporting beyond Horn Island airport, transport costs are only those charged by the service supplier.

ADDITIONAL ITEMS

If the funeral and burial services have not been provided by WIFS, families can lodge their	\$0
Application for Death Registration with Births, Deaths & Marriages themselves.	,
Charges for obtaining certificates or permits under any Act in relation to the deceased where	\$150
WIFS is required to investigate.	
Art work applied to coffin, for example tribal and or clan totems or other artwork, and will	As Per Design
depend on how much work is needed.	From \$400
Air road and sea transport for repatriation services to their required destination attracts a	As Per Suppliers
charge that is set by the supplier.	
Torres Shire Council Cemetery Plot at Thursday Island Cemetery, charge includes sand in-fill,	\$1,196
and applies as at February 2024 until Council makes changes.	
WIFS does not offer cremation services but works with crematoriums in Cairns or elsewhere	As Per Supplier
for families who choose this service.	
Exceptional circumstances, for example, if transport is cancelled during transfer, or costs for	Costs Incurred
overnight stays apply when airline flights do not line up across multiple regions.	
Application for Registration of Death Certificate, lodged at the Thursday Island Magistrates	Part of professional
Court by our Funeral Director after completion by the parties.	fees